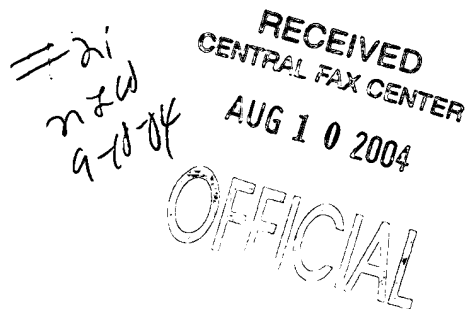


August 7, 2004

ATTENTION: Office Of Petitions  
Mail Stop Petition  
Commissioner For Patents  
PO Box 1450  
Alexandria, VA 22313-1450



From: Glenn Martyn  
Application No. 09/945,501  
Petscape, Inc.  
827 Royalwood Ln  
Oviedo, FL 32765

Filing Date 08/31/2001

To Whom It May Concern:

Pertaining to Application No. 09/945,501 - Filing Date 08/31/2001, please withdraw Holding Of Abandonment, because I never received Notice Of Allowance. Yet I did receive all past Office Actions, as well as the Notice Of Abandonment (US Post Marked Jul 8 2004 and received Jul 14 2004) to the registered address pertaining to Application No. 09/945,501.

Glenn Martyn  
Petscape Inc  
827 Royalwood Ln  
Oviedo, FL 32765

It is to my understanding that I was to receive a Notice Of Allowance, which would have entitled me to a response time to either accept and pay for the issue fee, and maintenance fee, or perhaps use that time to file a continuance. This is the most important US Patent letter I've been waiting to receive and I would never be in this position had I ever received it in the mail. I'm only an independent inventor with Small Entity Status and I've made it this far, and thus would never do anything to jeopardize what I've worked so hard to accomplish.

I would greatly appreciate your understanding and for the Commissioner For Patents to promptly withdraw Holding of Abandonment and thus mail out my initial Notice Of Allowance, including original time for response.

Respectfully Submitted,

Glenn Martyn